Exam: CIS-SPM Certification Overview and Best Practices in Strategic Portfolio Management

Understanding Strategic Portfolio Management

Strategic Portfolio Management is crucial for any organization that wants to thrive in today's *competitive environment.* This approach helps businesses prioritize projects, allocate resources efficiently, and achieve strategic goals. By understanding this concept, you can make informed decisions that drive growth and ensure the success of your projects.

What is CIS-SPM Certification?

The **CIS-SPM certification** demonstrates your expertise in *Strategic Portfolio Management,* especially in using *ServiceNow* tools. This certification proves your ability to manage portfolios effectively and showcases your commitment to professional development in this field. For more information on CIS-SPM, you can visit [here](#).

Why Seek Implementation Specialist Training?

Implementation Specialist training is designed to equip you with the skills necessary to manage projects and portfolios seamlessly. It enhances your knowledge of best practices and prepares you for the challenges faced in portfolio management. This training is crucial for anyone aiming to excel in their career.

Portfolio Management Best Practices

Adopting certain best practices in portfolio management can lead to better outcomes:

- **Define Clear Goals:** Always start with clear objectives for your portfolio.
- **Regular Reviews:** Regularly assess portfolio performance to make necessary adjustments.

- **Stakeholder Involvement:** Engage stakeholders to gather diverse insights and drive better results.

Utilizing ServiceNow for Portfolio Management

ServiceNow provides powerful tools for managing portfolios effectively. By using these tools, you can streamline processes, enhance collaboration, and improve visibility across projects. This can lead to wiser investment decisions and better alignment with organizational goals. To effectively prepare for the CIS-SPM certification, consider exploring additional resources [here](#).

Preparing for the CIS-SPM Exam

The preparation for the **CIS-SPM exam** requires dedication and focus. Here are some tips to help you succeed:

- **Study Materials:** Use reliable study materials that cover the core concepts of Strategic Portfolio Management.
- **Practice Tests:** Take practice exams to familiarize yourself with the question format and time constraints.
- **Join Study Groups:** Collaborate with peers to exchange knowledge and strategies.

Final Thoughts

Achieving **CIS-SPM certification** can significantly boost your career in strategic portfolio management. By following best practices and utilizing the right tools, you will set yourself up for success. Remember, continuous learning and adapting to *new challenges* are key in this ever-evolving field.

Real Exam Questions 2025

Below given questions are for demo purposes only. **The full version** is up-to-date and contains actual questions and answers.

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CIS-SPM Exam

Certified Implementation Specialist - Strategic Portfolio Management

Version: 4.0

Question: 1

Use this table to configure the parameters displayed on a project card on the My Projects Space page of the Project Workspace.

A. pm_project
B. pm_toplevel_project
C. pm_home_page_config
D. project_template_config

Answer: C

Explanation:

According to the ServiceNow documentation1, the pm_home_page_config table is used to configure the parameters displayed on a project card on the My Projects Space page of the Project Workspace. The other tables are used for different purposes:
pm_project: Stores information about projects2.
pm_toplevel_project: Stores information about top-level projects3.
project_template_config: Stores information about project templates.

Question: 2

The Business Unit field on a Project or Demand form displays values from a specific table. What type of field is this?

A. Journal.

B. Reference.

C. Conditions.

D. List.

Answer: B

Explanation:

According to the ServiceNow documentation1, the Business Unit field on a Project or Demand form is a reference field that displays values from the cmn_department table. A reference field stores a link to a record on another table, rather than storing the data directly in the field2.
1:          https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_ProjectTable 2:   https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/form-administration/concept/c_ReferenceFields

Question: 3

What role can configure the default columns in the project planning console?

Choose 2 answers

A. it_pps_admin

B. it_project_manager

C. it_console_admin

D. admin

Answer: AD

Explanation:

According to the ServiceNow support article1, the it_pps_admin role can configure the default columns in the project planning console by modifying the pm_project_planning_console list view. The admin role can also do this, as well as any other configuration on the platform2.
1:                https://support.servicenow.com/kb?id=kb_article_view&sysparm_article=KB0714565 2:

https://www.certkillers.net

https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/users-and-groups/concept/c_Roles

Question: 4

  Which demand category would a demand manager select, if they need to create an enhancement?

A. Defect

B. Change

C. Operational

D. Strategic

Answer: C

Explanation:

Question: 5

As a demand manager, you can view an artifact from a demand. What artifacts are part of a demand?

A. Stories, Vulnerability Tasks, Enhancements.
B. Incidents, Problems, Change.
C. Decision, Risk, Requirements.
D. Project, Defect, Requests.

Answer: C

Explanation:

According to the ServiceNow documentation1, a demand manager can view and edit the following artifacts from a demand:
Decision: A decision that affects the demand or its outcome2.
Risk: A risk that could impact the demand or its outcome3.
Requirement: A requirement that defines the scope or functionality of the demand4.
The other options are not artifacts of a demand, but rather related entities that can be created from a demand or linked to a demand.

1: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/concept/c_DemandManagement 2: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/task/t_CreateADecision 3: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/task/t_CreateARisk 4: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/task/t_CreateARequirement

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